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Privacy Policy – Text Message (SMS) Communications Effective Date: 4/13/2026

1. Overview

We respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how **Accutax Services** collects, uses, and protects information when you choose to receive text messages (SMS/MMS) from us.

2. Consent to Receive Text Messages

By contacting **Accutax Services** via text, you consent to receive informational text message responses in relation to your initial communication. Message frequency varies. Message and data rates may apply. You may opt out of receiving text SMS at any time by replying STOP or by sending an email to front@accutaxservices.ca.

3. Information We Collect

When you opt in to receive text messages, we may collect:

Your mobile phone number

Your name (if provided)

Message interaction data (e.g., delivery status)

We do not collect sensitive personal information through text messages.

4. How We Use Your Information

We use your information to:

- Send the text messages you requested
- Communicate important updates
- Improve our communication services
- Comply with legal and regulatory requirements

Your information will **not be sold, rented, or shared** with third parties for their marketing purposes.

5. Message & Data Rates

Standard message and data rates may apply depending on your mobile carrier and plan. **Accutax & Services** is not responsible for any charges incurred.

6. Opt-Out & Help

You may opt out at any time by replying:

- **STOP** – to unsubscribe from text messages
- **HELP** – to receive assistance or contact information

After opting it out, you will no longer receive SMS messages unless you re-subscribe.

7. Data Security

We take reasonable administrative and technical measures to protect your personal information from unauthorized access, use, or disclosure.

8. Retention

We retain personal information only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website or communicated through appropriate channels.

10. Contact Us

If you have questions about this Privacy Policy or our text messaging practices, please contact us:

Accutax Services

Email: front@accutaxservices.ca

Phone: 226-774-2018

Website: www.accutaxservices.ca